

QUALITY CARE WHEN YOU NEED IT MOST

Looking for care that fits your schedule? 1.800MD offers reliable, quality health care at your fingertips with a remarkable reputation.

1.800MD is a fast, convenient alternative to waiting days for an appointment or spending hours sitting in the doctor's office, urgent care or ER. Whether it is 2 a.m. from your toddler's room or 7 p.m. from your business trip destination, our telehealth solutions save you time and money while providing peace of mind.

WHY CHOOSE 1.800MD?

SAVES MONEY

Visits to the emergency room or urgent care are costly prices to pay when many visits can be handled by calling 1.800MD. As a low-cost alternative 1.800MD physicians treat many common conditions via phone or video consultations, reducing unnecessary doctor's visits and saving you money.

CONVENIENCE AND QUALITY CARE

With more than a decade of experience, 1.800MD provides individuals, families, employers and groups with best of class medical care 24/7/365. Available any time day or night, our board-certified physicians are equipped to diagnose, recommend treatment and prescribe medications while in the comfort of your home, office or business trip destination.

SUPPORT

Independently owned, 1.800MD focuses on customer satisfaction. Our member service representatives are available any time to assist you or answer any questions you may have.

CUTTING EDGE TECHNOLOGY

1.800MD's website and mobile app are extensions of our customer service commitment. They provide consumers with access to fast, convenient access to health care. Individual secure member portals contain information and tools to help make informed health care decisions.

HOW DOES IT WORK?

1. ACTIVATE ACCOUNT

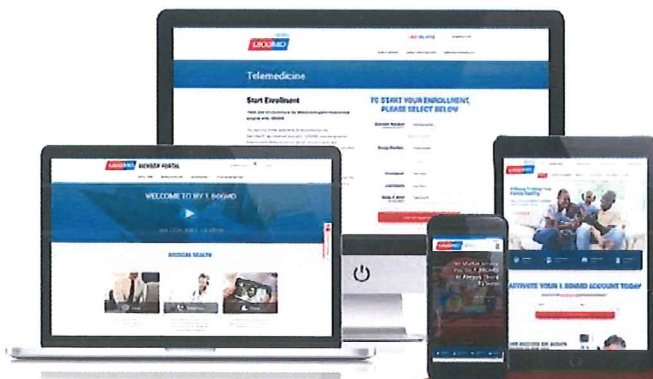
Activate your account online at www.1800md.com or by calling 1.800.530.8666. Once activated, you will need to setup your member profile and complete your electronic health record.

2. REQUEST A CONSULT

Login to your account online or call member services at 1.800.530.8666 to request a consult anytime 24/7.

3. RECEIVE CARE

Receive diagnosis and treatment, giving you quality care and peace of mind where ever you are.



Call **1.800.530.8666** or visit www.1800MD.com
to secure convenient care anywhere.

1.800.530.8666

www.1800MD.com

CONVENIENT
CARE ANYWHERE

1.800MD

Quality Care When You Need It Most

Frequently Asked Questions

Q: What is 1.800MD?

A: *With more than a decade of experience, 1.800MD is focused on providing individuals, families, employers and groups with convenient medical care, anywhere in the United States* at any time. You can rest assured that 1.800MD's personalized telehealth solutions are unparalleled.*

How does 1.800MD improve quality of care?

A: *1.800MD provides fast, convenient care for minor medical matters from the flu to allergies to urinary tract infections. With one of the largest networks of telemedicine physicians in the nation, 1.800MD's board-certified physicians are equipped to diagnose, recommend treatment and prescribe medications from the comfort of your home, office or travel destination (within the United States, subject to state regulations) 24/7/365.*

Q: How does 1.800MD reduce health care costs?

A: *1.800MD saves you money by diagnosing and treating common ailments through our telehealth solutions, thus reducing unnecessary doctor's office and emergency room visits. Data shows up to 70 percent of all urgent care and emergency room visits are unneeded, costly and can be handled with a 1.800MD telephone or video consultation.*

Q: What about the doctors?

A: *1.800MD has one of the largest networks of telemedicine physicians in the nation to ensure convenient care anywhere. A thorough review of medical licensure, training, education, work and malpractice history is performed every two years by a national third-party credentialing agency in accordance with the National Committee for Quality Assurance and the Utilization Review Accreditation Committee guidelines. With an average of 15 years of internal medicine, family practice or pediatrics experience, you can rest assured each physician is properly licensed in your state, board-certified and verified by the National Physician Data Base and the American Medical Association.*

Q: Is there a minimum age requirement?

A: *There is no minimum age to consult with a 1.800MD physician. However, the patient must have the ability to communicate his or her condition to the doctor to ensure the physician can properly diagnose and treat.*

Q: I have a pre-existing condition. Will 1.800MD still accept me?

A: *Absolutely! 1.800MD is not insurance. We do not deny access to quality care because of pre-existing conditions.*

Q: Can I get a consultation after hours or on weekends?

A: *Yes. 1.800MD is available 24 hours a day, seven days a week and 365 days a year.*

Q: How are prescriptions filled?

A: *If a 1.800MD physician recommends medication as part of your treatment plan, the prescription will be digitally sent to the local pharmacy of your choice.*

Q: Are there any limitations as to what can be prescribed?

A: *Yes. While a 1.800MD physician can prescribe appropriate medications to treat your condition such as antibiotics, anti-histamines and maintenance medicines, our physicians do not prescribe lifestyle drugs, medications regulated by the Drug Enforcement Agency or those that pose a potential for abuse or addiction.*

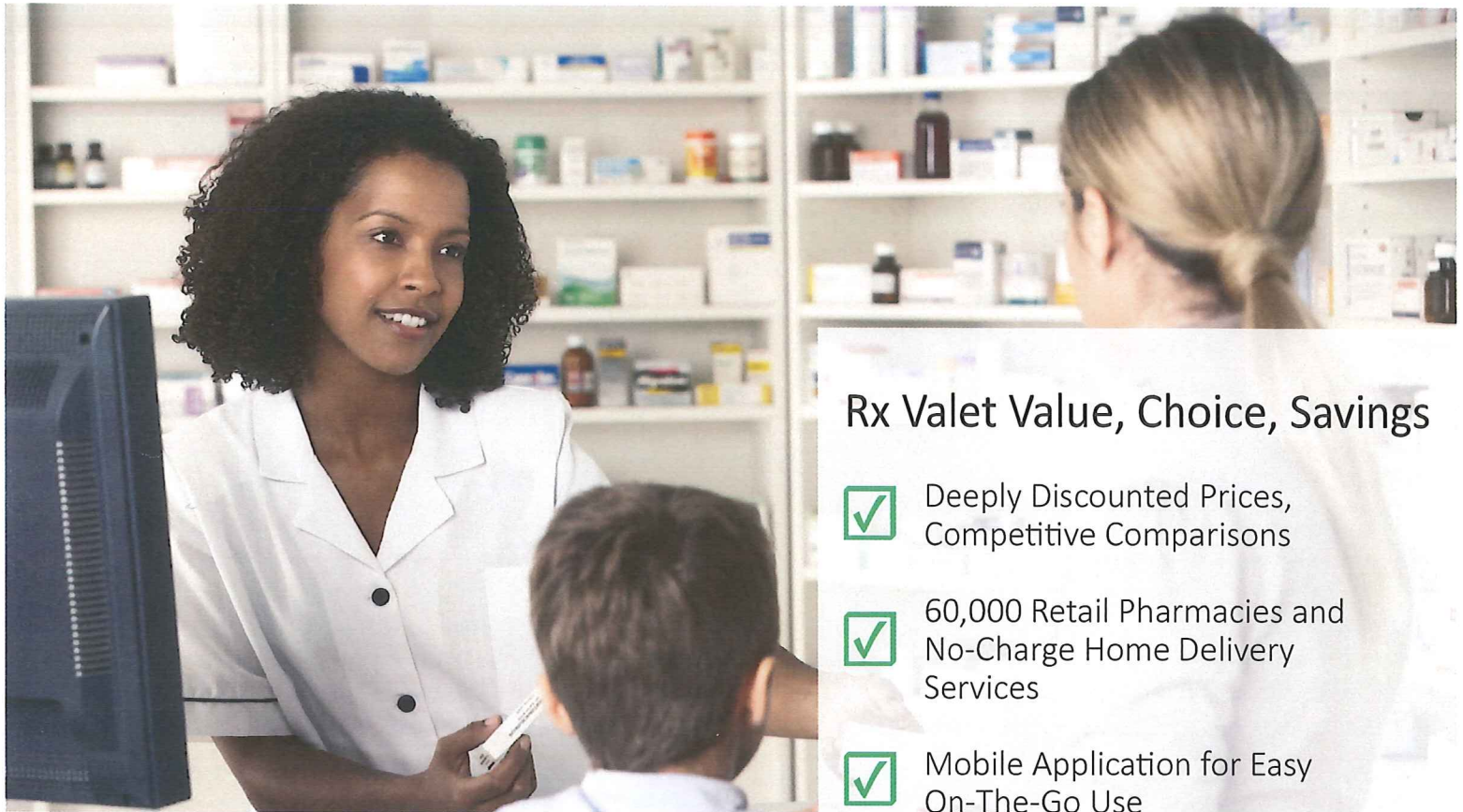
For all other questions, please contact us at 1 (800) 530-8666.



Offered through U.S. Employee Benefits Services Group



Expensive prescription medications affect employers and employees. Rx Valet helps employers reduce health care plan premiums by providing an alternate, low cost pharmacy solution.



Rx Valet Value, Choice, Savings

- ✓ Deeply Discounted Prices, Competitive Comparisons
- ✓ 60,000 Retail Pharmacies and No-Charge Home Delivery Services
- ✓ Mobile Application for Easy On-The-Go Use
- ✓ Free Medication Reminders to Help Consumers Stay Healthy
- ✓ Employer Group Member Code for Additional Discounts

The Rx Valet Pharmacy Solution

Consumers can save up to 90% on generic or brand prescription medications with Rx Valet.

The value of Rx Valet is delivered through its mission to offer deeply discounted prescription drugs and diabetic testing supplies.

Rx Valet shops and compares all national drug retailers and on-line services to scout low price options.

By cutting out the middleman, Rx Valet sells directly to the consumer guaranteeing

consistent prices that may be lower than their current co-pay. Rx Valet requires no monthly fees or sign up costs.

With more than 60,000 retail drugstores nationwide plus home delivery services, Rx Valet makes saving money on high cost medications easy.

Find out how you can save on health care costs with Rx Valet.

Reduce Your Health Care Costs with the Complete Pharmacy Solution for Low Cost Prescription Medications



Rising prescription drug costs have created health barriers for many consumers. Rx Valet is committed to ensuring that no one goes without the medications they need because of high cost prescriptions.

The Rx Valet Pharmacy Solution

Download the Rx Valet Mobile App!



Search for your medications



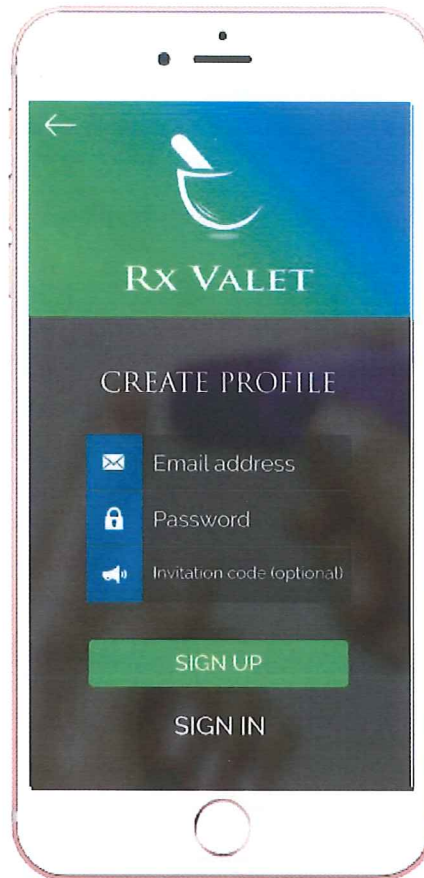
Pay for your medications with a credit card



Take your voucher to the pharmacy



Save more with home delivery



Rx Valet Mission

The mission of Rx Valet is to offer prescription medications and diabetic testing supplies at an affordable price. Rx Valet provides helpful tools consumers can use to stay healthy while offering best-in-class services!

No membership required, no discount cards needed.

Search for your medication and choose how you want to save. Pick up your meds at any pharmacy or have your medications delivered to your home at no additional charge.

Access your Rx Valet account on the mobile app or online at www.myrxvalet.com.

Search	Pay	Take	Save
<p>After receiving a prescription or refilling an old one, simply search for your medication within the app or on the website.</p>	<p>Provide your credit card information for easy payment. All purchases are refundable if medication is not picked up or delivered.</p>	<p>Present your active Rx Valet Card to over 60,000 pharmacies. You will owe nothing at the pharmacy. No co pay and no deductible.</p>	<p>Provide additional information for home delivery. Our pharmacy will contact your current pharmacy or physician to fulfill your order.</p>



RX VALET

Understanding Retail Pharmacy Pick Up

Why do I have to pay for it on MyRxValet.com or the Rx Valet APP?

We know this is a new concept, but once you try it, you will love it. Our prices are negotiated through our partner PBM's so that when you purchase on Rx Valet, we create and text to you an electronic Rx Valet benefit card to use at any pharmacy. You will owe nothing at the pharmacy, or have no co-pay. We pay a fair price to your local pharmacy that plays an important role in your general health. When you purchase using the Rx Valet website or APP, you are guaranteeing and locking in your price at any pharmacy, in any zip code. Think of Rx Valet as a Pay as you go benefit card.

What about \$4.00 generic drugs available at some grocery chains pharmacies?

These are called "loss leaders". Rx Valet or your health insurance plan cannot compete with that. Always call ahead and make sure they have your drug available, and price all your medication out with Rx Valet before you go. We can't beat the "loss leader" on sale drug, but remember... We are accepted at that same grocery chain you are picking up at. You can take advantage of the lost leader drugs, and guarantee your savings with Rx Valet for all your other medications. Don't forget about our Valet Mail Order Service. It might be more convenient and less money overall to have us deliver all your medication right to your home.

What about your Patient Assistance Program for high price medications?

Please take advantage of this service. Not everyone qualifies, but we do all the work after you answer a few simple questions. Prices range from \$25.00 to \$500.00 per month for medications that normally cost \$400 to \$5,000 per month. It's definitely worth taking the time to answer a few questions. Email info@MyRxValet.com requesting a consultation, and someone will contact you.

Avoiding Common Pitfalls When Using Local Pharmacy Pick UP

- 1) Make sure the quantity you purchase on Rx Valet is correct.
- 2) Make sure your dosage and name of your drug is correct. There are multiple variations of the same medication, for example: HCL, XR, Solution, Tab, etc... And also check the milligrams of weight.
- 3) At purchase you will be asked "who is this medication for", make sure you mark yourself, or your dependent correctly. If you purchase the drug for yourself and it's for your son, it will not work at the pharmacy.

Why Is Mail Order So Much Lower Than Local Pick Up?

Simple economics. Advanced Pharmacy in Greenville SC is our exclusive partner for mail order. They are what is called a "closed door pharmacy" and does not have the overhead of your local retail location pharmacy. We buy directly from U.S. manufacturers, add a small markup to cover our costs and turn a profit based on volume. Also remember, your first mail order takes time as we have to retrieve your script. We often pay for convenience in our lives, your local pharmacy pick up is just another example of that.

We do not want to replace or diminish the need for your local pharmacy. There are many times you need your medications today and they play a vital role in your health and wellbeing. For maintenance medication to treat chronic condition, mail order just makes more sense economically, for the ease of automatic refills, and for daily medication reminders. That is the "Valet" in Rx Valet!

Get your home delivery FAST!

Have your doctor e-scribe directly to Advanced Pharmacy, e-scribe# 422997 or Fax Fill 888-870-3823



Rising prescription drug costs have created health barriers for many consumers. Rx Valet is committed to ensuring that no one goes without the medications they need because of high cost prescriptions.

Understanding Mail Order Pharmacy

"We Do All the Work" What does that mean?

We try and most of the time we succeed to do "all of the work" for you to facilitate your order at no additional cost. You should allow 10 to 14 days for us to retrieve your script, fill it and deliver it in the mail. After this first purchase, mail order becomes extremely easy and automatic as long as you have a valid prescription on file.

After you choose mail order on the Rx Valet App or website, within 24 hours we initiate a prescription request from your local pharmacy or physician and have it transferred to our affiliate pharmacy, Advanced Pharmacy, LLC in Greenville SC.

The reality is occasionally the pharmacies are busy and not that cooperative in transferring the script. When this happens we will reach out to you for help.

If there are any issues facilitating the receipt of or transferring those prescriptions to our pharmacy service, we will reach out to you via email and/or phone to get your assistance. If we are unable to facilitate your order of a prescription drug for this month, you can always use our retail pick up option, and pick up the drug at your local pharmacy. If this happens, just request the pharmacist to transfer your script to Advanced Pharmacy, Greenville SC, e-scribe#422997, or e-fax# 888-870-3823.

If you really want your medications fast:

- 1) Call your Doctor's office
- 2) Have them e-scribe to Advanced Pharmacy, Greenville SC #422997 or fax# 888-870-3823.

Avoiding Pitfalls Common When Using Mail Order

- 1) Please make sure not to buy a 90 day supply, when your script is for 30. This is the most common mistake and hold up for receiving your medications. Only a Licensed Doctor that you are under their care can change your prescription, so call them and ask them to send it directly to Advanced Pharmacy.
- 2) Make sure your dosage and name of your drug is correct. There are multiple variations of the same medication, for example: HCL, XR, Solution, Tab, etc... And also multiple milligrams of weight. Please make sure these are correct before you order.

Why Is Mail Order So Much Lower Than Local Pick Up?

Simple economics. Advanced Pharmacy in Greenville SC is our exclusive partner. They are what is called a "closed door pharmacy" and does not have the overhead of your local retail pharmacy. We buy directly from U.S. manufacturers, add a small markup to cover our costs and turn a profit based on volume.

We do not want to replace or diminish the need for your local pharmacy. There are many times you need your medications today and they play a vital role in your health and wellbeing. For maintenance medication to treat chronic condition, mail order just makes more sense economically, for the ease of automatic refills, and for daily medication reminders. That is the "Valet" in Rx Valet!



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Rx Valet's Prescription Assistance Program (PAP)

Most people have not heard of PAP programs that are available from pharmaceutical manufacturers, foundations, and both government and non-government programs. Rx Valet has created the technology to expedite the qualification, ongoing registration process and requirements. Below is an example of Humira Pen.

1) Search

If you have a medication that qualifies for PAP, you will see this at the bottom the screen:

Prescription Assistance Program Available

Patient Assistance Programs are run by pharmaceutical companies to aid qualifying individuals in receiving free or low-cost prescription medications. Most major drug companies have patient assistance programs and name brand drugs that are often prescribed by doctors are typically available. Patient assistance programs help people of all ages, including children. Some PAPs help people on Medicare, while others do not. Not all applicants will qualify as eligible and all those eligible may not be approved for pharmaceutical manufacturer's Patient Assistance Programs (PAPs).

PAP Service fee: \$250

[Request Switch Now](#)

2) Select "Request Switch Now" & fill out the required information:

Prescription Assistance Request

1 Doctor & Household Information 2 Terms of Service 3 Confirmation 4 Submit Request

Step 1 - Doctor & Household Information

please select your prescribing physician

Firstname Lastname

Email@address.com Best Contact Number Best time

Annual Individual Income Total Household Income No of Household Members

Previous Next

3) Confirm and submit your request. A counselor will be in contact with you in the next few days per your instructions. It usually takes 6 to 8 weeks to process a request and receive an answer.

Prescription Assistance Request

1 Doctor & Household Information 2 Terms of Service 3 Confirmation 4 Submit Request

Step 3 - Confirmation

Request Confirmation

Thank you for your interest in participating in a Prescription Assistance Program (PAP). You have indicated that you wish to submit a **request for Prescription Assistance** for your current medication **HUMIRA PEN**.

Additional information may be required during your application process. An Rx specialist will contact you by phone and email to provide assistance and coordination through your PAP application/enrollment process and will answer any questions you have.

Your completed PAP request will be sent to your physician for their approval. Please review and print a copy of the PAP request confirmation for your records as this will include additional information for you and your physician.

Processing fees start at \$25.00 per prescription for drugs that cost over \$100 per month. Log in to your Rx Valet account and see if your drug qualifies. This benefit is available only to Rx Valet members and their immediate family.



Rx Valet For Pets!

Rx Valet for Pets!

Rx Valet is taking on the 22 Billion Dollar pet medication industry. Our four legged family members now can save money on their medications just like we do. Rx Valet for pets is included in your membership at no additional cost.

